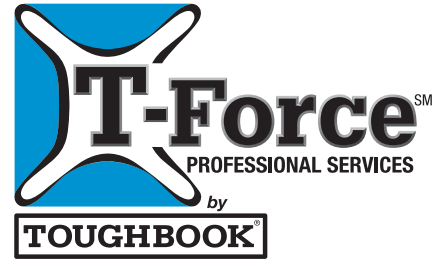


EXTENDED BATTERY WARRANTY



WE CHARGE YOU UP.

OVERVIEW - Panasonic's Extended Battery Warranty can streamline your organization's out-of-warranty battery replacement process for up to five years. All Toughbook® laptop batteries come with our 1-Year Limited Standard Warranty. The Extended Battery Warranty provides your organization with coverage for up to five years. Simply stated, your organization can select extended coverage for a period of three, four or five years. Under this warranty, batteries that drop below 50% capacity during normal use will be replaced at no additional charge by our National Service Center and shipped to your user at no charge within the United States.

WARRANTY BENEFITS

- Reduce out-of-warranty battery replacement expense through cost containment.
- Simplify the battery replacement process for your mobile workforce to increase user uptime.
- Eliminate involvement of your organization's internal resources by streamlining the process.
- Reduce administrative costs associated with battery replacement.



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TERRITORIAL SUPPLIES, INC.
PO BOX 474 * COUNCIL, ID 83612
800-221-7702 * 208-253-0085 F
WWW.TERRITORIALSUPPLIES.COM

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EXTENDED BATTERY WARRANTY

THE TOUGH TEAM BEHIND THE MACHINE.SM



Warranty Description

With this warranty, your user will receive a replacement battery when they call the Panasonic Technical Support hotline and a representative determines that the user's battery capacity has dropped below 50%. Toughbook laptops covered under this service are eligible to receive up to one battery per year for the duration of the extended warranty period. This warranty requires that a complete list of model numbers and serial numbers be submitted at the time of purchase.

This warranty does not cover damage that occurs in shipment or failures that are caused by products not supplied by Panasonic, or failures that result from alteration, accident, misuse, introduction of liquid or other foreign matter into the unit, abuse, neglect, installation, improper maintenance, modification or service by anyone other than our National Service Center or a Panasonic Authorized Service Provider, or damage that is attributable to acts of God. A full explanation of the terms and conditions for our Limited Standard Warranty is contained in the owner's manual provided with every Toughbook PC.

Warranty Procedures

- Your organization's user initiates in-warranty battery service by calling the Panasonic Technical Support hotline at 1.800.LAPTOP5, which is available 24 hours a day, 365 days a year.
- A Panasonic representative will help your user determine if the battery is covered under this warranty. To do this, our representative will request the following information:
 - Name
 - Address
 - Unit model and serial number
 - Date of failure
 - Description of problem
- After a Panasonic representative determines that the battery is charging to less than 50% capacity, a replacement battery will be sent directly to your user at no charge within the United States.
- The Panasonic representative may request the return of the defective battery to test and confirm the battery's capacity. When required, the shipping charges will be paid by Panasonic.

Pricing Information

Pricing for the Extended Battery Warranty coverage is based on two-, three- and four-year extensions. This coverage must be purchased as part of the original Toughbook computer sale.

SKU	DESCRIPTION	PRICE*
CF-SVCBATTXT2Y	2-Year Extended Battery Warranty (Years 2 & 3)	\$245 ea.
CF-SVCBATTXT3Y	3-Year Extended Battery Warranty (Years 2, 3 & 4)	\$385 ea.
CF-SVCBATTXT4Y	4-Year Extended Battery Warranty (Years 2, 3, 4 & 5)	\$530 ea.

*Specifications and prices subject to change without notice.

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