

# DISK IMAGE MANAGEMENT



## WE'RE YOUR CENTER FOR CONTROL.

**OVERVIEW** - Panasonic's Disk Image Management ensures that all software on your Toughbook® laptops remains consistent and up to date throughout the entire deployment. It provides your organization with an easy way to centralize image management by maintaining your organization's gold disk image at our National Service Center. With Disk Image Management, all in-warranty Toughbook repairs that require re-imaging of the hard drive are done at the same time. It also simplifies the process for your internal IT department and minimizes the resources needed when hard drive replacements are required.

### SERVICE BENEFITS

- Increase your organization's productivity by minimizing user downtime during repairs.
- Reduce the mobile support burden on your IT resources.
- Maintain your organization's gold disk image for use on units repaired at our National Service Center.

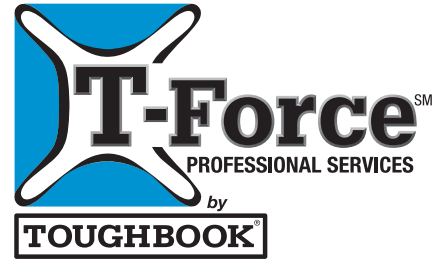


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THE TOUGH TEAM BEHIND THE MACHINE.<sup>SM</sup>



## Service Description

### Image Maintenance

As new applications become available, your organization will want to update your organization's gold disk image. Panasonic will receive your updated image, install it on our secure servers and re-image as necessary on future repairs. Your organization will be able to send an updated image to our National Service Center as new applications are deployed to your users or up to once a quarter.

### Multiple Images

Panasonic will maintain up to three images for your organization, based on the needs of your workforce. Additional images may be maintained for an incremental cost. This means that your gold disk images can be specific to job duties, hardware or locations. Panasonic is able to support multiple images because each one of your organization's images is coded and managed separately on our secure servers.



## Pricing Information

This service can only be purchased as part of the original Toughbook computer sale.

SKU	DESCRIPTION	PRICE*
CF-SVCHDIM3Y	3-Year Disk Image Management	\$20 ea.
CF-SVCHDIM4Y	4-Year Disk Image Management	\$25 ea.
CF-SVCHDIM5Y	5-Year Disk Image Management	\$30 ea.

\*Specifications and prices subject to change without notice.

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