



CHOOSE A SINGLE POINT OF CONTROL.

OVERVIEW - Panasonic's Asset Management gives your organization's administrators a flexible, convenient way to track and report on your Toughbook® computer assets as well as other deployment-related assets. With this service, your organization will be able to track and report on all your assets without incurring the costs and resources necessary to develop an internal system. Our convenient web-based tool provides your administrators with an easy way to quickly identify issues that could compromise your organization's productivity.

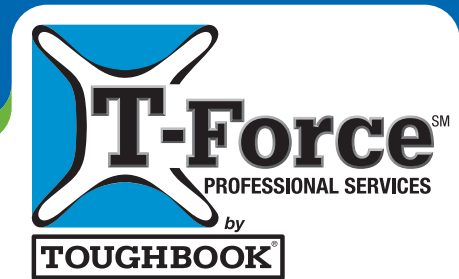
SERVICE BENEFITS

- Reduce the cost of managing your organization's assets.
- Easily monitor asset ownership, asset configurations, repairs and software updates.
- Quickly identify user and status changes.



ASSET MANAGEMENT

THE TOUGH TEAM BEHIND THE MACHINE.SM



Service Description

Your Toughbook mobile PC assets are entered into the Asset Management System by Panasonic when we manage your deployment. This data is entered by user name, asset number, model number, serial number, warranty date and configuration.

On our password-protected site, your organization's administrators can generate reports and sort by unit type, unit class, department, cost center, asset number, etc. This provides your administrators with a flexible way to view all your organization's asset data. The system also includes all the service reports generated from the data entered by our National Service Center. (See Online Service Analysis brief for more detail.)

Reports

Reports are completely flexible and can be sorted by unit type, unit class, department, asset number and cost center. The most commonly used Asset Management reports are:

- Asset Detail
- Asset Summary
- Entitlement Report
- Out-of-Warranty Report

When needed, Panasonic can also develop customized reports to suit your organization's specific needs, for an additional charge. The most commonly used Online Service Analysis reports are:

- Failure Detail Report
- Service Report
- RMAs Not Received

Your administrators can also set up "watches" or exception reports based on pre-defined events.

Asset Recovery

Assets that are lost or stolen can be identified as such in the Asset Management System. If a user reports a unit missing or stolen, we will notify our Technical Support hotline and our National Service Center. If a missing unit is returned to our center for repair, we will retain the unit until its ownership can be confirmed.

Pricing Information

| SKU | DESCRIPTION | PRICE* |
|-------------|-------------------------|-----------|
| CF-SVCDAM3Y | 3-Year Asset Management | \$100 ea. |
| CF-SVCDAM4Y | 4-Year Asset Management | \$130 ea. |
| CF-SVCDAM5Y | 5-Year Asset Management | \$160 ea. |

*Specifications and prices subject to change without notice.

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TERRITORIAL SUPPLIES, INC.
PO BOX 474 * COUNCIL, ID 83612
800-221-7702 * 208-253-0085 F
WWW.TERRITORIALSUPPLIES.COM

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