

Panasonic CF-31 Computer and Havis Docking Information

Q&A

Q: I have a CF-30 docking station (DS-PAN-101 Series). Can I use my CF-31 computer with this docking station?

A: Yes, the CF-31 computer will work with this docking station. If you are currently using a 90W power supply with a CF-31 High level computer, Panasonic recommends installing a 120W power supply.

Q: I have a CF-31 docking station (DS-PAN-111 Series). Can I use my CF-30 computer with this docking station?

A: Yes, your CF-30 computer can be docked on a DS-PAN-111 Series docking station. *See compatibility matrix on opposite side.*

Q: I have a DS-CFX-2/DS-PAN-102 Series docking station. Can I use my CF-31 computer with this docking station?

A: Only the Low & Medium level CF-31 computer models will work. With the High level CF-31 computer model, the ports will replicate, but the laptop battery will only charge when docking station is turned off. *See compatibility matrix on opposite side.*

Q: I have a mixed fleet of computers (CF-29, CF-30, and now CF-31 computers). What docking station do I need?

A: Until August 31st, you can request to purchase a legacy docking station which will accommodate all computers. After August 31st, there will not be a docking station available to accommodate all the computers. *See compatibility matrix on opposite side.*

Q: What power supply do I need with my CF-31 computer when docked?

A: Panasonic has reported that on the Low and Medium level CF-31 computers, the 90W power supply will work. For the High level CF-31 computer, Panasonic recommends a 120W power supply. *See compatibility matrix on opposite side.*

Q: Do these power supply challenges exist with your competitors?

A: While we don't know all the details of our competitors products, it is our understanding that the power requirements are a global shift based on Panasonic upgrades to electronics.

Q: I recently bought some Havis docking stations, can I return them and get new ones?

A: Havis' RTS policy provides customers with a 45 day window to return undamaged equipment for replacement. Please visit www.havis.com/returns.htm for more details. Re-stocking fees apply. If your units were not purchased within 45 days and you still have concerns, please contact your Havis representative to work through any issues or concerns you may have.

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Compatibility Matrix

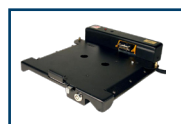
This matrix shows compatibility for Havis Docking Stations with Panasonic CF-29, CF-30, & CF-31 Computers.

			Computer Model				
			CF-29	CF-30	CF-31 Low (2.2 GHz)	CF-31 Medium (2.4 GHz)	CF-31 High (2.5 GHz)
Havis Docking Station			90 W	Required Power Supply		90 W	120 W
Summer 2010		DS-PAN-111 <i>Silkscreened Silver Top Plate with Black Sides & Front Facing Ports</i>	No	Yes	Yes	Yes	Yes
	Fall 2009 - Present		DS-PAN-102¹ <i>Silver Top Plate with Black Sides & Rear Facing Ports</i>	Yes	Yes	Yes	Yes
		DS-PAN-101 <i>Silver Top Plate with Gray Sides & Front Facing Ports</i>	No	Yes	Yes	Yes	Yes ³
Spring 2009 - Fall 2009		DS-CFX2 <i>Silver Top Plate with Black Sides & Rear Facing Ports</i>	Yes	Yes	Yes	Yes	No ²
		DS-CFX2-P <i>Silver Top Plate with Blue or Gray Sides & Front Facing Ports</i>	No	Yes	Yes	Yes	Yes ³
2007 - Spring 2009		DS-CFX <i>Silver Top Plate with Black Sides & Rear Facing Ports</i>	Yes	Yes	Yes	Yes	No ²
		DS-CFX-P <i>Silver Top Plate with Blue or Gray Sides & Front Facing Ports</i>	No	Yes	Yes	Yes	Yes ³

Note 1: The DS-PAN-102 will be discontinued 8/31/2010.

Note 2: Ports will replicate, but the laptop battery will only charge when docking station is turned off.

Note 3: If you are currently using a 90W power supply with this Docking Station, Panasonic recommends installing a 120W power supply in order to use a High level CF-31 computer.



All docking stations with black top plates **ARE NOT** recommended to be used with the Panasonic CF-31 computer.

